

User Manual

Smart Diagnostic System

Version 7.0

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Shenzhen Xtooltech Intelligent Co., LTD

Please read this user manual carefully before using the Smart Diagnostic System, referred to as the "Scan Tool" throughout this document. When reading the manual, please pay attention to the words "Note" or "Caution", and read them carefully for appropriate operation.

OPERATION INSTRUCTIONS

For safe operation, please follow the instructions below:

- Keep the device away from heat or fumes when in use.
- If the vehicle battery contains acid, please keep your hands and skin or fire sources away from the battery during testing.
- The exhaust gas of the vehicle contains harmful chemicals. Please ensure adequate ventilation.
- Do not touch the vehicle cooling system components or exhaust manifolds when the engine is running due to the high temperatures reached.
- Make sure the car is securely parked, Neutral is selected or the selector is at the P or N position to prevent the vehicle from moving when the engine starts.
- Make sure the (DLC) Diagnostic Link Connector is functioning properly before starting the test to avoid damage to the Diagnostic Computer.
- Do not switch off the power or unplug the connectors during testing. Doing so may damage the ECU (Electronic Control Unit) and/or the Diagnostic Computer.

CAUTIONS!

- Avoid shaking, dropping or dismantling the scan tool as it may damage the internal components.
- Use only your fingertips to touch the LCD screen. Hard or sharp objects may damage the scan tool.
- Do not use excessive force;
- Do not expose the screen to strong sunlight for a long period.
- Please keep the scan tool away from water and moisture.
- Store and use the scan tool only within the temperature ranges identified in the Technical Specifications section.
- Keep the unit away from strong magnetic fields.

AFTERSALES-SERVICES

XTOOL strives to provide best-in-class support!

E-Mail: support1@xtooltech.com (for Amazon) | support2@xtooltech.com (for Ali-Express, eBay and others)

Tel: +86 755 21670995 or +86 755 86267858 (China)

Official Website: <u>www.xtooltech.com</u> | <u>www2.xtooltech.com</u> (Alternate sites)

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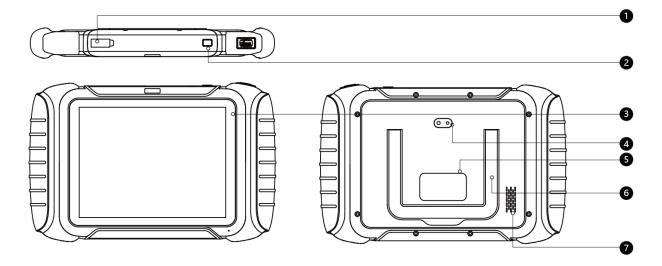
1. GENERAL INTRODUCTION

The XTOOL smart diagnostic system (referred to as the "Scan Tool") is an advanced scanning tool based on the Android operating system. It supports multiple languages and is suitable for different countries and regions. The advantage of this OBD-II (On-Board Diagnostics version 2) scanner is its comprehensive functions and its ability to quickly provide the user with more accurate diagnostic information.

Smart diagnostics System main units included:

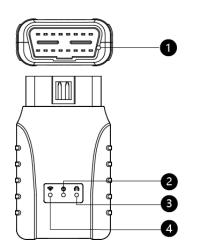
- Tablet: P805
- Wireless Diagnostic Module: V113 VCI (Vehicle communication interface) box

TABLET



- USB Port 1.
- Power Button 2.
- 3. 8-inch LCD
- Rear Camera 4.
- 5. Nameplate Holder
- 6.
- 7. Speaker

VCI BOX



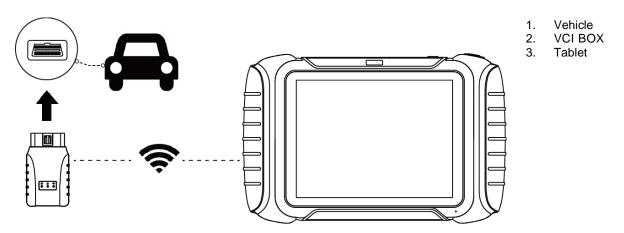
- OBD male adapter Plug into vehicle's DLC port 1.
- Wi-Fi indicator Lights blue when communicating with scan tablet Power indicator Lights Red when powered on 2.
- 3.
- VCI indicator Lights green when communicating with vehicle 4.

VEHICLE CONNECTION

The scan tool must be connected to the vehicle's OBD-II port so that the tablet can establish correct vehicle communication. Please perform the following steps:

- 1 Turn on the tablet
- 2 Plug VCI box into vehicle's OBD port, make sure Power and Wi-Fi indicators light
- 3 Switch on the ignition and tap on the Diagnostic application to start your diagnosis.

The connection method is shown in the figure below:



<u>*A* Note: The vehicle's DLC is not always located under the dash; for the location of the DLC, please refer to the vehicle owner's manual.</u>

• Precautions for Diagnosis

1. The voltage range on the car: +9~+36V DC;

2. When testing some special functions, the operator must operate according to the prompts and meet the test conditions. For some models [special functions], the conditions that need to be met are: engine water temperature 80 °C~105 °C, turn off headlights and air conditioners, keep the accelerator pedal in the released position, etc.;

3. The electronic control systems of different models are very complicated. If you encounter situations where it is impossible to test or a large amount of test data is abnormal, you can search for the ECU of the vehicle and select the menu for the model on the ECU nameplate;

4. If the vehicle type or electronic control system to be tested is not found in the diagnostic function, please upgrade the vehicle diagnostic software to the latest version using the Updates menu or consult the XTOOL technical service department;

3. Only wiring harnesses provided by XTOOL and designed for the scan tool are permitted to be used with this scan tool to avoid damage to the vehicle or the scan tool;

6. When running a Diagnostics function, it is forbidden to shut down the scan tool directly. You should cancel the task before returning to the main interface and then shutting down the scan tool.

2. GETTING STARTED

CONNECTING POWER

The scan tool may need to be charged before first use. Confirm the proper power adapter (either 120 VAC North American or 240 VAC European version) is attached to the AC/DC charger.

Plug the AC/DC charger into a wall outlet and charging this scan tool by the AC/DC power supply port.

Note: a fully discharged battery will take approximately 6 hours to fully charge. The scan tool can be used while charging.

ACTIVATION

After first-time users press and hold the power button to turn on the system, the system will automatically enter the guided process and request the user to select the language for the operating system.

Please select language
简体中文
English
Español
français
Deutsche
NEXT
version:V0.5.2

After setting the system language, click Next to enter the Wi-Fi connection page, as shown below:

< Back		((r.	
		Connect wifi	
	yunjia_18		(?
	yunjia_18		÷
	WZIP		(r
	WZIP		(÷
	HUAWEU-BFB4		(ir

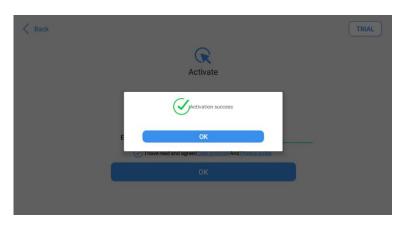
Select a network to connect to on the Wi-Fi connection page. You need to enter the Wi-Fi password to establish Wi-Fi connectivity and the activation page, as shown in the figure below. You can also click the "Trial" button in the upper right corner to try it out before activation. However, activation is highly recommended to take advance of any new online software updates.

K Back		TRIAL
	Welcome	
	Dear user, Thank you for using this product. This product needs to be activated online. If there is no network currently, you can also click the Trial button in the upper right corner to try this product.	
	START ACTIVATE	

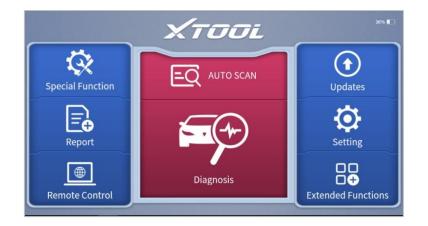
Click Start Activation to enter the activation page, as shown below:

< Back		TRIAL
	Activate	
Email		
V I have read	and agreed <u>User protocol</u> And <u>Privacy pol</u>	

A pop-up window showing Activation Success indicates that you have completed the first boot setup,



Click \mathbf{OK} to enter the diagnostic system and start using the device.



2. DIAGNOSTIC

The diagnostic application can read ECU information, read and clear DTC (Diagnostic Trouble Codes) and check live data and freeze frame data. The Diagnostic application can access the ECU of various vehicle control systems, including the Engine, Transmission, Anti-lock Braking System (ABS), Airbag Safety Restraing System (SRS), Electronic Parking Brake system (EPB) and perform many types of actuation tests.

BEGINNING DIAGNOSTIC TESTING

After the tablet device is properly connected to the vehicle, you could start the vehicle diagnosis.

VEHICLE SELECTION

The scan tool supports the following 3 ways to access the smart diagnostics system.

- AUTO SCAN
- MANUAL INPUT
- SELECT VEHICLE BY AREA

★	N My	vehicles	Eu	rope Ame	erica	Asia	China		Q 🖁
ы [а] АПТО	SCAN	for		Diagnosis for		Diagnosis for		Diagnosis for	•
MANU	AL INPUT	UGE	от	BMW		GAZ		MERC	/cv
¥3.00	1	V11.21		V12.10		V5.43		V18.33	
Diagnosis for	Diagnos	sis for	POP	Diagnosis for		Diagnosis for			
FIAT	C	ITRO	EN	SAAB		MINI		VOL	0
V10.81		V11.20		V7.00		V12.10		V11.10	

Click the VIN button in the upper left corner and then choose to enter the vehicle diagnosis through either AUTO SCAN or MANUAL INPUT.

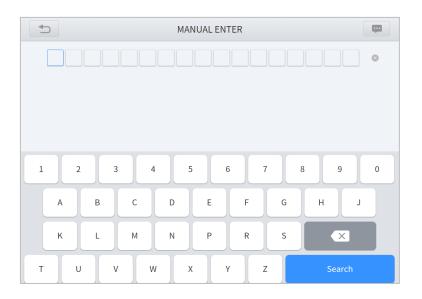
AUTO SCAN: It supports the automatic reading of vehicle VIN code. You also can tap on the button "AUTO SCAN" on the diagnosis system entrance to use this function. Please make sure that the car and the device are well connected before using this function.

1 your model is not recognized, please try the following steps:

① UPDATE all software, and check whether the APP is updated in [Settings]

- Please click Diagnosis on the main menu to enter the selection menu, manually select the engine system to read the ECU information, and confirm whether the VIN can be read.
- ③ <u>Contact the XTOOL technical team to provide the VIN code to confirm whether the model supports automatic</u> <u>identification of VIN.</u>

MANUAL ENTER: It supports manual input of car VIN code. When entering the VIN code manually, make sure that the 17 characters entered are correct to ensure accurate test results.



• SELECT VEHICLE BY AREA

In addition to the above 3 methods, you can also choose a car brand by selecting the appropriate region at the top of the screen. You can select the vehicle model that needs to be diagnosed according to the area, as shown below:

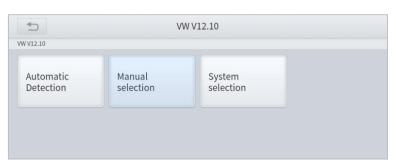
	Europe	China Asia	America	Australia Q
Diagnosis for				
OBDII	DEMO	FERRARI	FIAT	GAZ
V21.01	V5.22	V5.33	V10.40	V5.40

OBD-II supports reading the related fault codes of the Powertrain Control Module (PCM);

DEMO, a demonstration program; Click this button to experience and learn the operation processes of the diagnostic function

Some models provide multiple entry methods in the sub-menu, including:

- Automatic Detection
- Manual Selection
- System Selection



Automatic Detection will automatically identify the vehicle's VIN code, and then read the information of your target diagnostic object. If you choose "Manual selection", then you can continue to select the vehicle brand, year, and model of the vehicle in the sub-menu to diagnose the vehicle. Enter "System Selection", you can also diagnose the vehicle according to the system according to your needs after selecting the model.

DIAGNOSIS FUNCTIONS

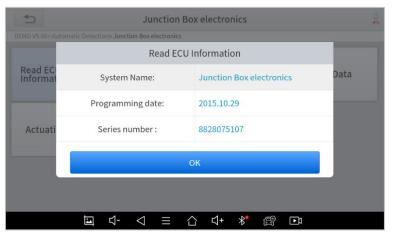
Diagnostics functions supported by the scan tool are listed below:

- Read ECU Information
- Read/Clear Trouble Code
- Read Live Data
- Freeze Frame
- Actuation Test (Bi-Directional Control)
- Special functions

Read ECU	Read trouble	Clear trouble	Live data
Information	code	code	
Read freeze frame	Actuation test	Special functions	

READ ECU INFORMATION

This function is to read ECU version information and is the equivalent of "**System Identification**" or "**System Information**" in some electronic control systems. These equivalent terms all refer to reading ECU-related software and hardware versions, models and production date of diesel engines, part numbers, etc. This information is helpful when recording maintenance records and ordering new parts



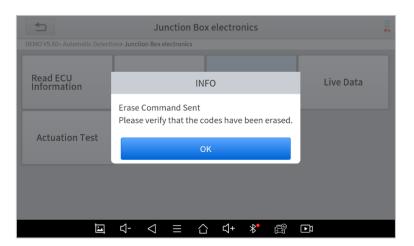
READ TROUBLE CODE

DEMO V5.60> Automatic Detections Junction Box electronics NO. Trouble Code Trouble Code Descrptions Trouble Code status 1 8020B8 Q Tank fill-level sensor, left: short circuit to positive or open circuit 2 8020B9 Q Tank fill-level sensor, left: signal invalid		,		DTCs Report	4
1 8020B8 Q Tank fill-level sensor, left: short circuit to positive or open circuit	DEMO	/5.60> Automatic D	etection>.	Junction Box electronics	
1 8020B8 Q positive or open circuit	10.	Trouble Co	de	Trouble Code Descrptions	Trouble Code status
2 8020B9 Q Tank fill-level sensor, left: signal invalid	1	8020B8	Q		
	2	8020B9	Q	Tank fill-level sensor, left: signal invalid	

In the process of diagnosis, if the device shows "System is OK" or "No Trouble Code", it means there is no related trouble code stored in ECU or some troubles are not under the control of ECU. Most troubles are mechanical system troubles or executive circuit troubles. It is also possible that the signal of a sensor may be inaccurate but within limits, which can be examined using Live Data.

• CLEAR TROUBLE CODE

It allows for clearing current and historical trouble codes stored in the ECU memory, under the premise that all the troubles have been resolved.



Some troubles are immediately detected by the ECU with the key in the run position and without the engine running. Other troubles are not detected until very specific test conditions are met such as engine coolant temperature within a range, speed within a range for a duration of time, throttle percentage within a range, etc.

If the trouble codes are erased when the trouble remains unresolved, the trouble code will reappear in the ECU the next time the ECU performs the specific diagnostic test for that trouble.

If the trouble is resolved but there is a stored trouble code, sometimes the ECU will detect the resolution and clear the trouble code or more likely, classify it as "historical" trouble.

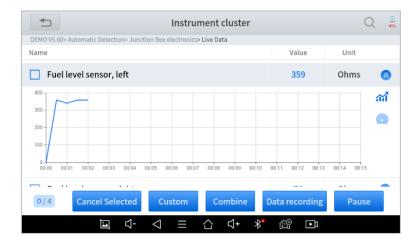
If the trouble is resolved and the user clears the trouble codes, the trouble history will be cleared.

If the user intends to have another colleague or mechanic investigate the problem, it is not recommended for the user to clear the trouble code since doing so may erase information helpful to others who may investigate the issue.

• READ LIVE DATA

Real-time information about various sensors is called "Live Data". Live Data includes **parameter identifications (PIDs)** of the running engine such as oil pressure, temperature, engine speed, fuel oil temperature, coolant temperature, intake air

temperature, etc. Based on these parameters, we can predict directly where the problem lies, which helps to narrow the scope of maintenance. For some vehicles, during their actual operation, the problems such as performance characteristics or sensitivity reduction, can be evaluated using live data.



Click the magnifying glass on the top right, you can search for related PIDs based on keywords

Q fuel	🛛 Can 🗞 l
Fuel level sensor, right (I)	
Total fuel level of both fuel level sensors (sum value) (I)	
Fuel level sensor, left (I)	
희 석- 〈 = 스 석+ 🗚 🛱 🕩	

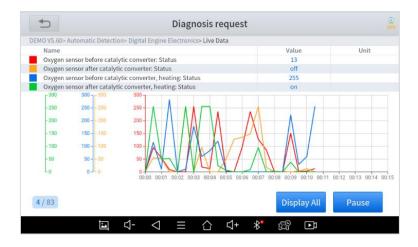
Custom

		General			
DEMO V5.60> Automati	c Detection> Instr	ument panel> Live Data			
Name			Value	Unit	
Fuel level sensor	, left		21.00	ι	8
Total fuel level o	f both fuel le	vel sensors (sum value)	44.00	ι	0
Fuel level sensor	, right		23.00	ι	0
		Display Al	l Data recording	Paus	e
3/8		Display Al			

The scan tool includes support to select and show multiple PIDs. Click Display All to display all PIDs

• Combine

The scan tool includes support to select multiple PIDs and click *Combine* to combine different graphs into one chart.



• Data recording

The scan tool supports recording the current data values in the form of text. You can view the recorded files in *Reports->Data Replay.*

	General		C	2 11%
DEMO V5.60> Autor	Data recording is turned on, press again to end	data recording	ç	
Name	i counter	Value	Unit	
_	mperature sensor	50.00	deg C	8
🔲 Total dista	nce (absolute value)	40356	km	8
Fuel level	ι	8		
🔽 Total fuel l	44.00	ι	8	
Fuel level	sensor, left	21.00	ι	8
3/8 Ca	ncel Selected Custom Combine		Pause	
	⊒ ⊲- ⊲ ≡ ∴ ⊲+ **			
	General		C) 11%
DEMO V5.60> A D	ata recording has completed, please check in the		port	
Name	rcounter	Value	Unit	

50.00

40356

23.00

44.00

21.00

Data recording

E E E deg C

km

ι

l

ι

Pause

 \otimes

Pause

Click this button to pause the recording timeline

Outside temperature sensor

Total distance (absolute value)

Cancel Selected

⊡ \

✓ Total fuel level of both fuel level sensors (sum value)

 $\triangleleft \equiv$

✓ Fuel level sensor, right

✓ Fuel level sensor, left

3/8

• FREEZE FRAME

When the signal of the sensor is abnormal, the ECU will save the data at that moment of failure to form a freeze-frame. It is usually used to analyze the reasons that may lead to component(?) failures.

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 \bigcirc

The live data items supported by vehicles of different brands are not the same, so the freeze frames displayed when diagnosing vehicles of different brands may also be different. Some vehicles may not have the option of a freeze-frame which means that the model does not support this function.

Take **Renault Duster ii ph** as an example. After selecting the system to enter the lower freeze frame menu, the device will list all the fault codes under the system.

Users can click on a fault code, such as **DF1068** to view the freeze frame recorded by the car when the fault code occurs, including context when the fault appeared, and current context and additional data.

<	Read trouble code	* 73%
RENAULT V9.93> Automatic De	tection> Duster ii ph> System Selection> Injection	
DF1068	Refrigerant pressure sensor voltage	Current
DF887	Accelerator pedal position Fault on gangs 1 and 2 of the pedal potentiometer.	Current
DF974	Pedal potentiometer circuit track 1 Signal outside lower limit	Current
	Pedal potentiometer	
		d freeze frame
	ರ-	

DF1068			72%
ection> Duster ii ph> System Selec	tion> Injection> DF1068		
Current context	Additional data		
	ection> Duster ii ph> System Selec	ection> Duster ii ph> System Selection> Injection> DF1068	ection> Duster ii ph> System Selection> Injection> DF1068

Context when fault appeared: record the live data when fault appeared to help the user to know the vehicle status. *Some vehicles don't support this function; users will get a prompt when they click the menu.

Current context: Displays the current live data stream associated with the DTC

Additional data: record other data related to the fault

	S Additional da	ata	* 🔋		
REN	AULT V9.93> Automatic Detection> Duster ii ph> System Selection> Ir	njection> DF1068			
NO.	Name	Value	Unit		
1	Additional data:				
2	Mileage since fault last disappeared		km		
3	3 Mileage since last appearance of fault				
4	4 Number of occurrences of fault				
5	5 Distance when fault first occurred				
6	Distance travelled with fault present		km		
	Save as reference	ata recording Pause	Graph		
	$\blacksquare \triangleleft^- \bigtriangledown \equiv \bigcirc$	ಭ+ ೫ ಆ ಾ			

• ACTUATION TEST (BI-DIRECTIONAL CONTROL)

Actuation test, also known as bidirectional control, is a generic term used to describe sending and receiving information between one device and another. This function is used mainly to judge whether these actuating components of the engine are working properly.

The vehicle engineers responsible for designing computer control systems programmed them so a scan tool could request information or command a module to perform specific tests and functions. Some manufacturers refer to bidirectional controls as functional tests, actuator tests, inspection tests, system tests or the like. Reinitialization and reprogramming also can be included in the list of bidirectional controls.

This function allows the device to send information to and receive information from, vehicle control modules. For example, in the case of OBD II generic information Mode 1 (which relates to data parameters), the scan tool user initiates a request for information from the powertrain control module (PCM), and the PCM responds by sending the information back to the scan tool for display. Most enhanced scan tools also can actuate relays, injectors and coils, perform system tests, etc. Users could check the individual part to see what is working properly by actuation test.

• SPECIAL FUNCTIONS

Usually, special functions provide various reset or re-learning functions menus for most vehicle systems. You can easily and quickly solve some faults through special functions for your car. After some functions are successfully executed, fault codes will be generated, which need to be cleared manually after the car is running for a little while which could include a single start of the engine or multiple warm up cycles.

And under each system, you can view the special features supported by that system. Different models and systems often have different special functions. Even for the same system of the same model, the years and ECU type may lead to different special functions supported.

3. SPECIAL FUNCTIONS

The Scan Tool supports a lot of commonly used special reset functions, allowing you to quickly access your vehicle system for various scheduled services, maintenance, and reset performance. These functions often eliminate the need to reset codes after resolving common problems. Since XTOOL is continuously developing, the manual may not include all of the latest special functions that are available for download. This user manual lists some of the commonly used special reset services for your reference.

3.1 ABS BLEEDING

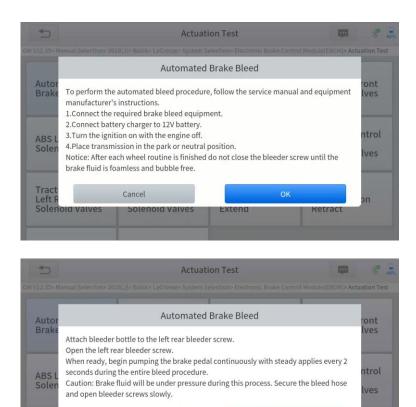
Anti-Lock Braking System keeps the tires from locking up immediately when there are brakes. Keeping ABS in good condition can give full play to the effectiveness of the brakes, shorten the braking time and distance, prevent the vehicle from skidding and tailing during emergency braking, ensure good driving stability and steering maneuverability, and avoid violent friction between the tires and the ground to reduce tire wear. When the ABS contains air, the ABS bleeding function must be performed to bleed the brake system to restore ABS brake sensitivity.

ABS Bleeding can be performed in the following cases:

- replace the rear brake distributor pump or the front brake distributor pump. 2.
- Severe brake fluid shortage
- change the brake fluid

The operation guidelines of the ABS Bleeding function are shown as below:

- 1. Read the operating instructions and precautions that appear on the screen carefully before performing the operation to ensure that the equipment and car are in the correct condition
- 2. Attach bleeder bottle to the left rear bleeder screw.
- 3. Open the left rear bleeder screw.



4. When ready, click "**OK**" to enter the bleed procedure, and pumping the brake pedal continuously with steady applies every 2 seconds during the entire procedure

Caliper Piston Extend Caliper Piston Retract

Cancel

Right Rear Solenoid Valves

Tract Left Rear Solenoid Valves

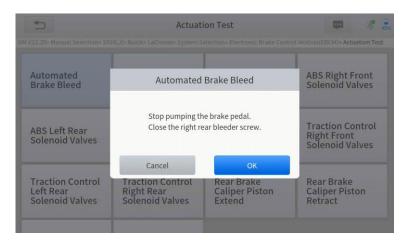
	18(J)> Buick> LaCrosse> System S	ion Test election> Electronic Brake Cont	rol Module(EBCM)> Actuation T
Automated Brake Bleed	Automated	Brake Bleed	ABS Right Front Solenoid Valves
ABS Left Rear Solenoid Valves	The procedure is in progress, please wait 5s		Traction Contro Right Front Solenoid Valves
Traction Control Left Rear Solenoid Valves	Traction Control Right Rear Solenoid Valves	Rear Brake Caliper Piston Extend	Rear Brake Caliper Piston Retract

1 V12.35> Manual Selection> 20		ion Test election> Electronic Brake Control	I Module(EBCM)>Actuation Tes
Automated Brake Bleed	Automated	Brake Bleed	ABS Right Front Solenoid Valves
ABS Left Rear Solenoid Valves	Continue Pumping the Brake Pedal. When air bubbles are no longer visible, select [OK].		Traction Control Right Front Solenoid Valves
Traction Control Left Rear Solenoid Valves	Cancel Traction Control Right Rear Solenoid Valves	ок Rear Brake Caliper Piston Extend	Rear Brake Caliper Piston Retract

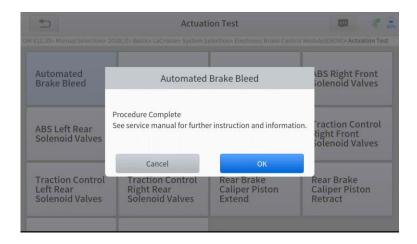
5. Continue pumping the brake pedal, when air bubbles are no longer visible, select **OK** to enter next bleed procedure for left front wheel

utor					and the
		bleeder screw. bottle to the left front bleec ront bleeder screw.	ler screw.		lves
BS L	Caution: Brake and open the b	fluid will be under pressure eleeder screw slowly. ue to pump brake pedal with	5 1		ntrol Ives
ract		Cancel		ок	

- 6. Repeat the operation 3 times to complete the bleed procedure for the left front wheel, right front wheel and right rear wheel in turn.
- 7. Stop pumping the brake pedal, and close the right rear bleeder screw



8. Click OK to complete the entire bleed procedure



Caution

- The ABS pump screw needs to be unscrewed
- Brake fluid will be under pressure during this process. Secure the bleed hose and open bleeder screws slowly
- Some vehicles do not support automatic bleeding, but manually bleeding

3.2 OIL RESET

The scan tool can be used to reset the engine oil life system, which calculates the optimum oil life change interval based on the vehicle's driving conditions and climate. The oil life reminder must be reset each time the oil is changed so that the system can calculate when the next oil change is required.

This function can be performed in the following cases:

- If the service lamp is on, you must provide service for the car. After service, you need to reset the driving mileage or driving time so that the service lamp turns off and the system enables the new service cycle.
- After changing engine oil or electric appliances that monitor oil life, you need to reset the service lamp.

The operation guidelines of the Oil Reset function are shown as below:

- 1. Enter the **Oil Reset** menu and choose relevant models according to the vehicle being tested.
- 2. Follow the instructions displayed that are specific to the vehicle and press OK after completing the instructions shown.

mbient Air		Fuel Rail	10.0
Temp Calcu	Engine Oil Life Reset		lief ed
Reset			t
	ignition switch, the engine must be turned off. (One-key sta		
	step on the brakes, press and hold for 5-10 seconds, one-ke	ey start, turn on	
Fuel the ignition s	switch)		
	OK		
	OK		

- 3. Enter Maintenance mileage reset menu.
- 4. Click *INPUT* and enter a reasonable value of remaining oil life and press OK.

5	Engine Oil Life Reset	-	*	45%
election> 2018(J)> Buick> LaCrosse		Functions> Reset		
Engine Oil Life Remaining				
Current value	Engine Oil Life Reset		%	
New value (click to Input t	Engine Oil Life Remaining		%	
Min			%	
Max	100		%	
Disase click the input butte	Cancel OK			
Please click the input butto	n and enter the corresponding new value.			
	Exit Inpu	ut		

5. Confirm the [New Value] you just entered, and then click OK at the bottom right to complete the procedure.

5	Engine Oil Life F	Reset	🔛 📌 🚽
lection> 2018(J)> Buick> LaCrosse> Sys	tem Selection> Engine Control Modu	ile(ECM)> 2.5L (LHN)> Special Fi	unctions> Reset Functions
Engine Oil Life Remaining			
Current value		50	%
New value (click to Input to chan	ge the value)	100	%
Min		0	%
Max		100	%
Please click the Input button an	d enter the corresponding nev	v value.	
			_

6. Message of 'Write successfully' displays when Oil Reset function has successfully performed.



3.3 EPB

Electronic Parking Brake (EPB) System reset is a popular special function. You can use this function to reset the electronic parking brake system and brake pads (retraction, release of the brake pump), G-sensor and body angle calibration. This function has multiple uses and can safely and effectively maintain the electronic brake system. These applications include

deactivating and activating brake control systems, assisting in controlling brake fluid, applying and releasing brake pads, setting brakes after replacing brake discs or brake pads, etc.

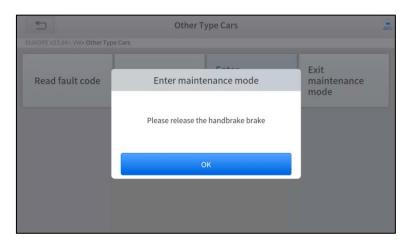
- If the brake pad wears the brake pad sense line, the brake pad sense line will send a signal to the onboard tablet asking for replacing the brake pad. After replacing the brake pad, you must reset the brake pad to clear the trouble code. Otherwise, the car continues to falsely notify the user that the brake pads are in need of replacement.
- 2. A reset must be performed in the following cases:
 - The brake pad and brake pad wear sensor are replaced.
 - The brake pad indicator lamp is on.
 - The brake pad sensor circuit is shorted.
 - The servo motor is replaced.

The operation guidelines of the EPB function are shown as below:

- 1. Enter the EPB menu and choose relevant models according to the vehicle being tested.
- 2. Follow the instructions displayed and press YES after completing the instructions shown.

	Other Ty	pe Cars
the handbrake If the replacem	at the same time !	n to ON, Do not start the vehicle .Release eleted , The electronic brake fault light is ght will disappear .
	No	Yes

3. Enter the **Enter maintenance mode** menu and release the handbrake brake. And press **OK** after completing the instructions shown.



- 4. Wait until the message of 'Successful operation' popes up. And press OK to exit the menu.
- 5. Enter the Exit maintenance mode menu and wait until the message of "Successful operation' popes up.

3.3 SAS

Steering Angle Sensors (SAS) System Calibration permanently stores the current steering wheel position as the straightahead position in the SAS EEPROM. Therefore, the front wheels and the steering wheel must be set exactly to the straightahead position before calibration. In addition, the VIN is also read from the instrument cluster and stored permanently in the SAS EEPROM. On successful completion of calibration, the SAS fault codes will be automatically cleared.

To reset the steering angle, you need to first find the relative zero point position for the car to drive in a straight line. Taking this position as a reference, the ECU can calculate the accurate angle for left and right steering.

After replacing the steering angle position sensor, replacing steering mechanical parts (such as steering gearbox, steering column, end tie rod, steering knuckle), performing four-wheel alignment, or repairing the car body, you must reset the steering angle.

The operation guidelines of the SAS function are shown as below:

- 1. Enter the **SAS** menu and choose relevant models according to the vehicle being tested.
- 2. Enter the Set steering angle sensor menu and follow the instructions displayed.

1	2007/2011	75%
AMERICA V7.57> Ford> Mon	dec>2007/2011	
Set steering angle sensor	Set steering angle sensor	
	Turn the ignition switch ON, press [OK] button to Continue.	
	ОК	

3. Wait until the following instruction is displayed and press **Yes** after completing the instructions shown.

1	2007/2	011	75%
	Mondeo> 2007/2011		
Set steering angle sensor	Set steering a	ngle sensor	
	Make sure the vehicle is parked on I Confirmed that the steering wheel i Whether to continue?		
	No	Yes	

4. Follow the instructions displayed and press **OK** after completing the instructions shown.



5. Wait until the following instruction is displayed and press **OK** after completing the instructions shown.

Ð	2007/2011	75%
Set steel angle se	Set steering angle sensor	
angle se		
	Turn the ignition switch on, and then turn the ignition switch on after 3 seconds.	
	ок	

1. Message of 'Function execution is completed' displayed when SAS reset function has successfully completed.

3.5 BMS RESET

The Battery Management System (BMS) allows the scan tool to evaluate the battery charge state, monitor the close-circuit current, register the battery replacement and activate the rest state of the vehicle.

This function enables you to perform a resetting operation on the monitoring unit of the vehicle battery, in which the original low battery fault information will be cleared and battery matching will be performed.

Battery matching must be performed in the following cases:

- The main battery is replaced. Battery matching must be performed to clear original low battery information and prevent the related control module from detecting false information. If the related control module detects false information, it will invalidate some electric auxiliary functions, such as automatic start & stop function, sunroof without one-key trigger function or power window without automatic function.
- Battery matching is performed to re-match the control module and motoring sensor to detect battery power usage more accurately, which can avoid an error message displayed on the instrument cluster.

The operation guidelines of the BMS Reset function are shown as below:

- 1. Enter the BMS Reset menu and choose relevant models according to the vehicle being tested.
- 2. Turn on the ignition switch.
- 3. Press **OK** to continue the BMS function.
- 4. Enter battery capacity (within the given range) and press OK after the input.

5	Porsche	
MS V16.71> Porsche		
911	Choose battery size (Ah)	Cayenne(9YA)
	Enter battery capacity (0-255)	
Panamera 970	000	
	Сапсеі ОК	

5. Enter the **battery manufacturer** and press **OK** after the input.

5	Battery te	echnology	2236
lithium FeP	Battery ma	nufacturer	12V Coil
Condenser	Battery manufacturer		EFB
double AGM	EMB	OK Undefined	unknown

6. Enter the **10-digit battery serial number** and press **OK** after the input.

	Battery	technology	
lithium FeP	Battery s	erial number	12V Coil
Condenser	Enter 10-digit serial n	number	EFB
	Cancel	ок	_
double AGM	EMB	Undefined	unknown

3.6 INJECTOR CODING

This function can write the identification code of the fuel injector into the ECU so that the ECU can recognize the new injector.

After the ECU or injector is replaced, the injector code of each cylinder must be confirmed or re-coded so that the cylinder can better identify injectors to accurately control fuel injection.

 <u>● In general cases, there is no need to perform the coding matching function after cleaning;

 <u>● The identification of the fuel injector includes its working accuracy value and type value. When replacing an injector you need to find the corresponding model for replacement;

 <u>● At present, mainstream cars support injector coding functions.

</u></u></u>

The operation guidelines of the Injector Coding function are shown as below:

- 1. Enter the Injector coding menu and choose relevant chassis models according to the vehicle being tested.
- 2. Enter the Fuel injection nozzle injection volume adjustment menu.
- 3. Read the note displayed carefully and press **OK** after the reading.

1	X166	43%
EUROPE VI	0.107 GL Series> X166	_
Fuel i	Fuel injection nozzle injection volume adjustment	
nozzl volun adjus	When replacing the fuel injector, the fuel injection quantity of the injector must be adjusted. After replacing one or more fuel nozzles, the corresponding adjustment value of the replaced fuel nozzle must be input into the control unit according to different cylinders. Injection The nozzle fuel injection quantity can be adjusted by manually inputting the 5-digit matching value. (Note: Please use the adjusted value printed on the fuel injector)	
	Cancel OK	

4. Read and confirm the value stored in the cylinders.

C+	X1	66	43%
	> GL Series> X166		
Fuel inje	Fuel injection nozzle injection volume adjustment		
nozzle ir volume	fuel injector) control unit:	5555N	
adjustm	The value stored in the Y76/2 (cylinder 2 fuel injector) control unit:	5555N	
	The value stored in the Y76/3 (cylinder 3 fuel injector) control unit:	5555N	
	The value stored in the Y76/4 (cylinder 4 fuel injector) control unit:	5555N	
	C	к	

5. Enter the **Change the value of cylinder** menu of the replaced injector(s), enter the **new 5-digit value**, and then press **OK**.

5	me adjustment	
Change the value of cylinder	Change the value of cylinder 3	Change the value of cylinder
1	Please enter a new 5-digit value (not including: I, J, O, Q, V):	4
Change the value of cylinder 5	5555N	
	Cancel	

Wait until the message 'Write successfully' pops up.

- 6. Turn off the ignition switch.
- 7. Wait until the message asks you to turn on the ignition switch.
- 8. Re-enter the Fuel injection nozzle injection volume adjustment menu to check whether the new value(s) are shown.

C+	X1	66	4255
	> GL Series> X166	_	
Fuel inje	Fuel injection nozzle injection volume adjustment		
nozzle in volume	fuel injector) control unit:	3333T	
adjustm	The value stored in the Y76/2 (cylinder 2 fuel injector) control unit:	5555N	
	The value stored in the Y76/3 (cylinder 3 fuel injector) control unit:	3333T	
	The value stored in the Y76/4 (cylinder 4 fuel injector) control unit:	5555N	
	o	к	

3.7 DPF REGENERATION

The Diesel Particle Filter (DPF) function manages DPF regeneration, DPF component replacement teach-in, and DPF teachin after replacing the ECM.

The ECM monitors driving style and selects a suitable time to employ regeneration. Vehicles driven a lot at idling speed and low load will attempt to regenerate earlier than vehicles driven more with higher load and speed. For regeneration to take place, a prolonged high exhaust temperature must be obtained.

In the event of the car being driven in such ways that regeneration is not possible, i.e., frequent short journeys, a diagnostic trouble code will eventually be registered in addition to the DPF light and "Check Engine" indicators displaying. A service regeneration can be requested in the workshop using the diagnostic tool.

DPF regeneration is used to clear PM (Particulate Matter) from the DPF filter through continuous combustion oxidation mode (such as high-temperature heating combustion, fuel additive or catalyst reduce PM ignition combustion) to stabilize the filter performance.

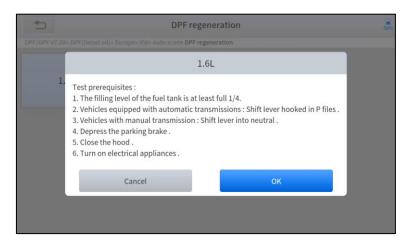
DPF regeneration may be performed in the following cases:

- The exhaust back pressure sensor is replaced.
- The PM trap is removed or replaced.
- The fuel additive nozzle is removed or replaced.
- The catalytic oxidizer is removed or replaced.

- The DPF regeneration MIL is on and maintenance is performed.
- The DPF regeneration control module is replaced.

The operation guidelines of the DPF function are shown as below:

- 1. Enter the DPF menu and choose relevant models according to the vehicle being tested.
- 2. Enter the **DPF regeneration** menu.
- 3. Read carefully and complete the **requisites** listed before performing the DPF regeneration function. Press **OK** after completing the instructions shown.



- 4. Read the fuel tank level and make sure that it fulfills the requirement displayed.
- 5. Read the carbon deposit load.
- 6. Choose the "drive to warm up" option and follow the instructions listed below. Press OK after completing the instructions shown.

C+	1.6L		58%
	esel oll)> Europe> VW> Auto scan> DPF regeneration	1.	
Current carbon load	(Calculated)	24.14	g
Current carbon load	1.6L		g
	About to drive to warm up , Start the enginetes note : If equipped with manual gearbox , Depres If equipped with automatic transmission ,	is the clutch ;	
	ОК		
			Next step

7. Read the instructions carefully and follow the instructions shown on the screen. Press **OK** after completing the instructions shown.

	1.6L	58%
DPF/GPF V7	20> DPF(Diesel oll)> Europe> VW> Auto scan> DPF regeneration	
Current co	1.6L	gree C
Rated tem prompt : By increas reached fa	note ! Fire hazard ! During emergency regeneration , The exhaust gas temperature at the tailpipe may be as high as 300 degree C, Emergency regeneration time up to 40 minute ; In order not to damage the parts of the suction device , To test whether the suction device can be used in this situation ; if it is possible , Use exhaust tube only , Otherwise, please test in the open space ; Vehicles must be parked on high temperature resistant ground during emergency regeneration ;	igree C
	ОК	
	N	ext step

8. Follow the instructions displayed and press **OK** after completing the instructions shown. IMPORTANT: Please pay attention to the Note.

Image: A start of the start	1.6L	58%
	20> DPF(Diesel oii)> Europe> VW> Auto scan> DPF regeneration	
Temperati	1.6L	gree C
Rated tem prompt : Slowly inc To ensure before the	Let the engine idle . Start the regeneration of the diesel particulate filter , Then according to the load , Automatically run at different times . In the process , Bring the engine speed to approximately 1500rpm, Exhaust temperature rise . note : You must start the regeneration within 30 seconds after pressing the OK button.	-gree C
	ОК	
		Next step

9. Press the **OK** button to start the regeneration.

5	1.6L		58%
	urope> VW> Auto scan> DPF regeneration		
Temperature in front of the p	articulate filter	148.22	degree C
Rated temperature	1.6L		degree C
prompt : Slowly increase the speed to To ensure optimal regenera before the particulate filter	Whether to start emergency regeneration	n next ?	
	No		
			Next step

10. Wait for the value of carbon deposit to decrease until a message of 'Emergency regeneration has been *completed*' pops up, this process may take up to 40 minutes.

1	1.6L	
DPF/GPF V7.20> DPF(Diesel oil)> Europe> VW> Auto scan>	DPF regeneration	
Regeneration duration	0.00	min
Carbon deposit	22.78	g
Rotating speed	781	rpm
Waste temperature upstream of turbocharger	143.41	degree C
Upstream of particulate filter	143.21	degree C
Downstream of particulate filter	112.38	degree C
Downstream of particulate filter	112.38	degree
		Next step

11. Wait for **2 minutes** to let the particulate filter cool down.

1.6L		57%
DPF/GPF V7.20> DPF(Diesel oil)> Europe> VW> Auto scan> DPF regeneration		
Current carbon load (Calculated)	24.14	g
Current carbon load (Measurements)	1.32	g
Let the engine run at idle again 2 Minutes to cool down the hot particulate filter	120	s
		drop out

12. Press drop out to exit the DPF function.

3.8 TPMS RESET

This function allows to perform the learning and matching and resetting functions of the tire pressure sensor.

TPMS Reset may be performed in the following cases:

- Tire replacement
- After troubleshooting tire pressure related problems
- Other causes of loss of signal from the tire pressure sensor

For tire pressure sensor matching, some vehicle models may need the TPMS activation tool;
 After learning process, you may need to run the car for some while before the fault light goes off;
 Tire pressure imbalance may also cause the tire pressure light;
 This function is only available for activated tire pressure sensors. If you have a brand-new sensor, please use the professional tire pressure device.

Even for the same model, its tire pressure system may differ by the region where it is manufactured. Therefore, under the TPMS Reset function, we provide 6 menus for the major automotive manufacturing regions, including *Korea, Japan, USA, China, Australia* and *Europe*, as shown below.

	TPMS Reset			Q 🕴
TPMS Korea V17.90	TPMS Japan V17.90	TPMS America V17.90	TPMS China _{V17.90}	TPMS Australia ^{V17.90}
TPMS Europe VI7.90				

And then please enter the sub-menu by the origin region of car make and select the vehicle model you need

	TPMS America V17.90					
TPMS America V17.90						
Recent Test	Europe	America	Asia			

TPMS reset can be further divided into 4 methods, such as *Automatic Relearn, Static Relearn, Copy ID and OBD Relearn*, which is depending on the specific model. Also, even if the relearning methods are the same, the learning procedure may differ.

• AUTOMATIC RELEARN

- 1. Install tire pressure sensor appropriately
- 2. Adjust all TPMS sensors to the standard value
- 3. Keep the vehicle at a complete standstill status for more than 20 minutes (with the engine off and power off)
- 4. Drive at 30-100km/h for more than 15 minutes
- 5. The vehicle will automatically relearn the value, after that, the tire pressure warning will disappear
- 6. If the relearn procedure fails, please repeat steps 2-5

• STATIC RELEARN

- a) Install all tire pressure sensors appropriately
- b) Pull up the parking brake
- c) Turn the ignition to ON/RUN with the engine off
- d) Enter the tire pressure learning mode through the instrument panel on vehicle. There will be the corresponding prompt, which are differ from different car make and model, please subject to the vehicle manual or consult a professional)
- e) Starting from the left front wheel (some models flash the turn signal at the corresponding position), use the TPMS Activation Tool to activate the sensor, and the vehicle will sound the horn or flash the turn signal at the corresponding position after successful activation.

! Note: The first sensor should be learned within 2 minutes, otherwise please repeat step 4

f) After the left front wheel sensor is successfully relearned. For the remaining, please activate the remaining tire pressure sensors in the order of right front, right rear and left rear. The prompt and activation success status are the same as step 5

<u>! Note: The remaining sensor learning needs to be completed within 3 minutes, otherwise please repeat the relearn</u> procedure from step 4!

- g) Turn the vehicle off and power off. Adjust all sensors to the standard value.
- h) Tire pressure warning light will disappear after success. If procedure fails, please repeat steps 4-7

OBD RELEARN

- 1. A TPMS Activation Tool is needed
- 2. Install tire pressure sensor appropriately
- 3. Adjust all TPMS sensors to the standard value
- 4. Activate all sensors in the order of left front, right front, right rear, left rear
- 5. Connect TPMS Activation Tool to the OBD port of vehicle and perform the OBD relearn function to write the sensor ID
- 6. Turn the ignition to ON/RUN, re-trigger all sensors in the order of left front, right front, right rear, left rear
- 7. Keep the vehicle powered off for more than 25 minutes
- 8. Drive at 30-100km/h for more than 15 minutes. If relearn successful, the tire pressure warning light will go off. Otherwise, please repeat steps 4-7

• COPY ID RELEARN

! Note: This learning method of the vehicle can only copy ID to the new sensor through the following three methods to replace the original sensor, if the new sensor cannot change its own ID, then the sensor can only be replaced by the OEM equipment!

Method 1:

- 1. Use a TPMS Activation Tool to activate the original sensor, copy the sensor ID to the tire pressure activation device
- 2. And then program the copied ID into the new sensor through the TPMS Activation Tool (The binary of ID format should be the same as the original sensor)
- 3. Remove the original sensor that has been just copied the ID, install the new sensor that has just been programmed, and put the tire back on

Method 2:

- 1. Use the TPMS Activation Tool to connect the vehicle OBD port, enter the tire pressure system, copy the ID of the sensor to be replaced
- 2. And then program the copied ID into the new sensor through the TPMS Activation Tool (The binary of ID format should be the same as the original sensor)
- 3. Remove the original sensor that has been just copied the ID, install the new sensor that has just been programmed, and put the tire back on

Method 3:

- 1. Remove the original sensor
- 2. Use the TPMS Activation Tool to copy the original sensor ID into the new sensor manually (The binary of ID format should be the same as the original sensor)
- 3. Install the new sensor to the tire correctly, set the tire pressure to the standard value, and put the tire back on the vehicle

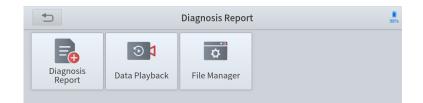
! Note

- a) Tire pressure standard is usually displayed in these places:
- Vehicle owner's manual
- Label next to the driver's door (near the B-pillar)
- Drawer next to the driver's seat of the vehicle
- Fuel tank cap
- b) This Scan Tool is not a replacement for the TPMS activation tool, and it only provide TPMS Reset/Relearn function but activation of TPMS sensors. If you need a professional TPMS activation tool, please consult your local dealer.

4. REPORT

Diagnostic Report is used for viewing and printing the saved files, such as Live Data, Trouble codes or pictures generated in the process of diagnosis. Users also can view a record of which cars have been previously tested. It includes 3 parts:

- Diagnosis Report
- Data Playback
- File Manager



REPORT

This feature provides a history of diagnostic reports, where you can view and delete the vehicle's diagnostic reports according to your needs.

When you finish the diagnostics progress and exit the diagnostic application specific to this vehicle, you will get a prompt of report regeneration.

	D	EMO V5.60		<u>.</u> 5%
DEMO V5.60				
		Report		
Autom Detect	Vehicle Name:	Year:		
	X'F25		-	
	VIN:	Mileage:		
	WBAWX3102G0L60271	0	km 💌	
		ОК		

1	Report
GM 2021-05-15 10:59:36	Delete
日产 2021-05-12 16:18:37	Delete
DEMO 2021-05-12 14:31:24	Delete

When you open the report, located in the header of the table is the workshop information you filled in advance in the system setup, then the information of the vehicle, as shown below:

Company: Address: Diagnosis Report Telephone: 2022-11-04 18:11 —				
Vehicle Information		G		
Vehicle : X'F25	Year: 2016	VIN: WBAWX3102G0L60271		
Mileage: 0km	SN:			
Diagnosis Route				
Digital Engine Electron	cs			
Live Data		Exit Share by E-mail Print PDF Report		

Note: The vehicle information is allowed to edit by clicking the pen icon on the right side of the picture shown above.

You also can click "Print PDF Report" at the bottom right corner to output the pdf report. If you need to close the report tap on the button "Exit".

Please follow the below steps to print your report ▼

Step 1: Install an APP that can connect to your target printer. Add the printer and input the IP address of the printer in the APP, or you can contact the XTOOL support team (<u>support1@xtooltech/support2@xtooltech.com</u>) for help.

<u>A</u> The Scan tool doesn't provide the printer driver software, please install a third part App on the tablet if you need the print your Diagnostic report.

Step 2: On the Android main menu, go to Settings -> Printing-> Turn printer on.

Step 3: Report-> Choose report-> Print PDF Report-> Print

Step 4: Click the top-left corner of the screen and choose the printer previously added. Then click the button on the right to print.

REPLAY

This function allows you to replay the living data recorded during the Diagnostic process.

Before replaying the living data, please make sure you have recorded the live data during the Diagnostic

	Data Playback	39%
DEMO_1654488772463.cds 2022-06-06 12:12:56		Delete
DEMO_1654488764182.cds 2022-06-06 12:12:48		Delete

🗂 Data Playback					
NO.	Name	Value	Unit		
1	Speed reading	0.00	km/h		
2	Total distance (instrument cluster display) (conversion factor km/1.6 = mile)	40352	km		
3	Revolution counter	840	1/min		
4	Outside temperature sensor	50.00	deg C		
5	Total distance (absolute value)	40356	km		
6	Fuel level sensor, right	23.00	l		
	11				

FILE MANAGER

This function allows you to check and delete files on the device. Please use this function under the guidance of professionals. Ordinary users are not recommended to use it by themselves, as it may cause the removal of software or malfunctioning of the scan tool.

5. UPDATE & FACTORY RESET

UPDATE

After activating the device, please **update** the software modules identified in the "**Updates**" screen. The device will identify all currently available software packages, and you can download them as needed. ALL software updates directly via the Internet. To access the update application, open the Diagnostic application and click Updates to enter the screen shown below:

4	0		Update	Q
1	DIAGNOSISCHRYSLER	V8.33	2020-09-30 10:47:39	 1
2	DIAGNOSIS LAMBORGHINI	V12.10	2021-04-17 03:01:06	 1
3	IMMOBILIZERLEXUS	V26.74	2020-12-28 03:24:12	 1
4	IMMOBILIZERKIA	V27.25	2021-01-04 08:38:52	 1
5	DIAGNOSISGM	V11.01	2020-09-30 02:13:50	 1
ß	DIAGNOSISMINI	V11.52	2021-04-17 02:35:01	 1
7	DIAGNOSISGQCQ	V7.00	2020-10-20 05:07:36	 1
B	DIAGNOSISFIAT	V10.40	2020-11-04 01:19:18	 1
9	IMMOBILIZERFAWJB	V26.12	2019-12-11 09:40:06	 1
				Update All

<u>A After contacting your XTOOL Support to change the language configuration, you need to download all the software packages on the device again.</u>

Cautions

When the subscription expires, the software has installed on your device itself still is available, but all updates will be invalid. If you delete specific software due to the personal operation, XTOOL is not responsible for supporting the restoration of the software when the subscription expires.

To renew your subscription, please contact your local dealer, or contact XTOOL technical support team directly.

DELETE SOFTWARE

Long-press the unwanted software until it has been selected, then click the **Delete** button shown on the upper part of the screen. And you can select and delete multiple software at once.

Cancel Delete					
•	Dimosis for	Dionosis for 💦 📴	Dimosis for	Dimosis for	
OBDII	DEMO	SAAB	DACIA	RENAULT	
V21.05	V5.30	V6.06	V9.90	V9.90	
Dimosis for 🕜 💼	Dimosis for		Dimosis for	Dimosis for	
FIAT	PORSCHE	VOLVO	FERRARI	CITROEN	
V10.60	V12.41	V11.04	V5.37	V11.10	
Dionosis for	Dimosis for	Dimosis for 🕜 🖻	Dimosis for	Dimosis for 🕜 🖻	
PEUGEOT	GAZ	ABARTH	AUDI	ALFA ROMEO	
V10.90	V5.43	V10.60	V13.10	V10.60	
Dimosis for	Dimosis for	Dimosis for PDF	 • • • 	Dimosis for 🕜 🖻	
ROLLS- ROYCE	SEAT	BENTLEY	MERCEDES	LANCIA	
V11.76	V13.10	V13.10	V20.51	V10.60	

FACTORY RESET

When you choose to restore factory settings in the Android OS system, the device will automatically erase any custom settings and data, restart and then enter the factory reset mode.

A factory reset is triggered by clicking the Settings mode from the main home page, and then clicking on "Backup & reset". Follow onscreen prompts to initiate the factory reset process.

Once the scan tool resets to factory default settings it will start up and then you can select the language in the following interface.



After selecting the system language, click **Next** to enter the Wi-Fi connection page, as shown below:

〈 Back		
	Connect wifi	
у	unjia_18	((:
у	unjia_18	(¢
W	/ZIP	((†
W	IZIP	((`
н	IUAWEU-BFB4	((;

Select a network to connect to on the Wi-Fi connection page. You will need to enter the Wi-Fi password to establish Wi-Fi connectivity.

After successfully connecting to an Internet network connection, the scan tool will jump to **Factory mode** to download the software:

	Factory mode	((ŀ·
AdobeAcrobat_17.5.180092.apk		Downloading
TeamViewerQS13.apk		Downloading
TeamviewerqsAddon14.apk		Installation success
X100PADP_V3.7.2_C152.apk		Downloading

This download process can take several minutes, largely determined by the speed of your Internet connection. Do not power off the scan tool or walk out of range of the Wi-Fi connection during this period.

Once the software has been downloaded, the tablet will automatically reboot and request the system language selection again.



Since restoring the factory settings will erase the user information on your device, you need to enter the email again to activate your device.

6. WARRANTY & SERVICES

Shenzhen XTOOLtech Intelligent Co., LTD.(the Company) warrants to the original retail purchaser of this XTOOL device that should this product or any part thereof during normal usage and under normal conditions be proven defective in material or workmanship that results in product failure within **ONE YEAR** from the date of purchase, such defect(s) will be repaired, or replaced (with new or rebuilt parts) with Proof of Purchase, at the Company's option, without charge for parts or labor directly related to the defect(s).

The Company shall not be liable for any incidental or consequential damages arising from the use, misuse, or mounting of the device.

This warranty does not apply to:

- 1) Products subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation/repair, or, improper storage;
- 2) Products whose mechanical serial number or electronic serial number has been removed, altered, or defaced;
- 3) Damage from exposure to excessive temperature or extreme environmental conditions;
- 4) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- 5) Defects in appearance, cosmetic, decorative, or structural items such as framing and non-operating parts;
- 6) Products damaged from external causes such as fire, dirt, sand, battery leakage, blown fuse, theft, or improper usage of any electrical source.

7. REMOTE ASSISTANCE

Tap on "**Remote**" to start the TeamViewer quick support program, which is a simple, fast, and secure remote-control screen. You can use this application to enable someone else to use their computer running TeamViewer software to control your tablet over the Internet. This feature is frequently used by XTOOL's technical support centre when remotely helping customers with technical support.

Computers and mobile devices running TeamViewer are identified by a globally unique ID. When the remote application is started for the first time, the ID will be automatically generated according to the hardware characteristics and will not be changed in the future. This TeamViewer ID can individually access all TeamViewer clients.

Before launching the remote desktop application, make sure that the tablet is connected to the Internet so that you can access the tablet to receive remote support from a third party. If you encounter problems and are not able to solve them, you could open this application and ask for remote assistance.

To obtain remote support from your partners or XTOOL AfterSalesService Center: support1@xtooltech.com | support2@xtooltech.com

1. Turn on the power of the tablet.

2. Click Remote in the Diagnostic application. The TeamViewer screen is displayed, and the device ID will be generated.

3. Your partner must install the remote-control software on their computer by downloading the full version of the TeamViewer program (http://www.teamviewer.com) online, and then start the software on their computer at the same time, to provide support and remote control of the tablet.

4. Provide your ID to the partner or XTOOL technician, and then wait for them to send you a remote-control request.

3. A pop-up window will be displayed, asking you to permit the remote-control program to control your device.

6. Click Allow to accept, or click Reject to reject.

